



# THE SCOTTISHPOWER ENERGY PEOPLE TRUST

ANNUAL REPORT 2015



The ScottishPower  
Energy People Trust

Supporting Communities Since 2005

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The ScottishPower Energy People Trust has helped over **1.6 million people** in fuel poverty.

## WHAT THE TRUST DOES

The ScottishPower Energy People Trust is an independent charity that provides funding to front line charities that help vulnerable, disadvantaged people out of fuel poverty.

It was formed in November 2005 following research that asked stakeholders what they would want to see from a ScottishPower Trust. The study highlighted the need for the Trust to provide funding through existing agencies and charities and for a straightforward grant application process.

Since its formation the Trust has provided funding to organisations across Britain who work with people suffering from or at risk of fuel poverty and are well-placed to identify those most in need.

The Trust currently receives funding from ScottishPower but makes decisions independently of the company through a Board of Trustees.

As part of its commitment to addressing fuel poverty, ScottishPower has provided over £15 million in funding to the Trust to date. The ScottishPower Energy People Trust has helped almost 1.7 million fuel poor people.

## OUR MISSION

Our mission is to have a direct and lasting impact on fuel poverty by funding projects run by frontline charities that will help people in need to achieve affordable warmth.

Our clear focus is on awarding funding to projects that help families with young children and young people setting up home for the first time.

In order to have a sustainable impact on fuel poverty, all of the projects we fund must include the provision of energy efficiency advice.

### Heating

Turn down your thermostat by just 1°C and you'll cut your fuel bills by up to 10%. You'll notice the saving, but not the drop in temperature.

## HOW TO APPLY FOR FUNDS

### WHO CAN APPLY?

Funding is available to charities registered with the Charity Commission or Office of the Scottish Charity Regulator (OSCR).

### WHAT TYPES OF PROJECTS ARE ELIGIBLE?

Registered charities can apply for funding to support projects in some or all of the following categories:

- Energy Efficiency Advice – it is a **condition** of funding that all projects include the provision of energy efficiency advice. Energy advisors should be trained to City and Guilds standard or equivalent.
- Energy Efficiency Measures – improving home energy efficiency through draught proofing, insulating and/or other practical measures.
- Income Maximisation – providing funding to front line charities that carry out benefits advice to households missing out on financial help that they are entitled to through welfare benefits and tax credits.
- Fuel Debt Assistance – providing assistance, or funding the provision by other persons of assistance, to reduce or cancel debts for household electricity or gas supply, where such assistance is provided as part of a package of measures aimed at providing customers with long-term relief from fuel poverty.

Priority will be given to projects aimed at helping families with young children and young people setting up their home for the first time.

### WHAT IS THE MAXIMUM GRANT AVAILABLE?

The ScottishPower Energy People Trust will award funding at levels appropriate to the type of project and the number of people to be helped, from small sums up to a maximum of £50,000, for a maximum of one year.

### HOW DO I APPLY?

Apply online at [www.energypeopletrust.com](http://www.energypeopletrust.com)

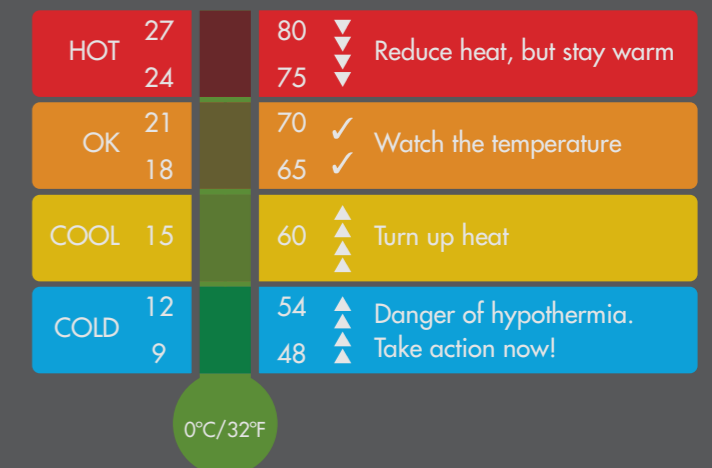
### Don't standby, switch off

Putting appliances on standby costs Great Britain nearly £1 billion worth of energy each year. Switch off your TV, computers and consoles and save a lot.

### APPLICATION GUIDELINES

- All projects must address fuel poverty explicitly. Tackling fuel poverty must be the primary purpose of the project (not just as an add-on).
- Project applications must identify how the outcomes and outputs of a project will reduce fuel poverty and how a project will meet the ScottishPower Energy People Trust's objectives.
- Each application should identify how many people will be helped as a direct result of the project.
- The Charity registration number must be included in the application, if not the application will be rejected.
- Please note that we will only accept one application per organisation at each Trustee's meeting.
- All applicants should create a link to their Organisation's latest annual audited accounts and confirm any previous applications to the Trust. This information should be updated in the Project Controls section of the application.
- Priority will be given to those projects, which clearly demonstrate the greatest impact to reduce fuel poverty with the opportunity to sustain improvement on project completion.

## YOUR HANDY TEMPERATURE GUIDE



## CHAIRMAN'S MESSAGE BY NORMAN KERR

**2015 WAS THE 10TH ANNIVERSARY OF THE SCOTTISHPOWER ENERGY PEOPLE TRUST. TO DATE THE TRUST HAS AWARDED OVER £13M TO 297 FRONT LINE POVERTY PROJECTS HELPING MORE THAN 1.6M PEOPLE THROUGHOUT BRITAIN.**

This year has been a very busy year for the Trust as it was our 10th Anniversary. In order to recognise the hard work of all the projects a series of events were held including receptions at the Scottish Parliament, the Welsh Assembly and in Central London.

As well as recognising the support provided to the end of 2015, we also held three Trustee meetings, which resulted in over £1.1m being given to 32 existing and 34 new projects.

I am delighted with what has been achieved over the last decade, which includes an increase in household income of an amazing £77m! In addition, 428 jobs were created and 409 volunteers supported these organisations.

The objectives of the Trust are simple. We want to have a direct and lasting impact on fuel poverty by funding projects run by frontline charities that will help vulnerable groups within communities across Britain raise awareness of the issue among the general public. Most importantly, we will continue to engage with grassroots organisations and other agencies so that Government, housing providers, the voluntary sector and the utility industry work together towards a common goal – consigning fuel poverty to the past.

### Appliances

Look out for the energy efficiency rating whenever you buy new appliances. "A" rated appliances are the most efficient and cheapest to run.

Over the next 12 months we will continue to fund projects that address all aspects of fuel poverty, from providing long-term solutions such as energy efficiency advice and help with maximising incomes through claiming the right benefits, as well as vital immediate help with fuel debt assistance.

Decisions over which projects to fund are not taken lightly, but with such a strong commitment to values I have every confidence that the ScottishPower Energy People Trust will continue to make the right decisions and support projects that in many cases are life changing for the people they work with. I would like to thank the trustees and the support team for their help throughout 2015.



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## COMPANY SECRETARY'S REPORT BY ANN LOUGHREY

**SCOTTISHPOWER IS PLEASED TO HAVE DONATED IN EXCESS OF £15M TO THE CHARITY TO DATE AND BY FUNDING ORGANISATIONS ACROSS BRITAIN WHO WORK WITH PEOPLE SUFFERING FROM FUEL POVERTY, WE ENSURE THAT HELP IS TARGETED TO THOSE WHO NEED IT MOST.**

2015 has been a very exciting year for us as we reached our tenth anniversary. To mark the occasion we held 3 very successful events, which included receptions at the Scottish Parliament, Welsh Assembly and in Central London where we invited along representatives from exceptional projects funded by the Trust; along with politicians, stakeholders and other charitable organisations.

Those projects who attended the events inspired politicians, industry stakeholders and fellow charitable organisations with their stories while sharing knowledge and discussing current activities in their areas. We are proud to have been able to play our part in helping these worthwhile projects make a huge difference to the lives of people within their communities.

During 2015, we also visited projects who had obtained funding from the Trust, namely: -

- Churches Housing Action Team, Devon
- Checkpoint, Leicester
- Involve Northwest, Liverpool
- Castle Vale Tenants Residents and Alliance, Birmingham
- Community Council for Somerset

### Lighting

Energy saving light bulbs last up to 10 times longer than ordinary light bulbs and could save you £40 over the lifetime of just one bulb.

- Centre for Sustainable Energy, Bristol
- South Seeds, Glasgow
- Energy Solutions NW London Ltd
- Cambridge Citizens Advice Bureau
- IHEAT Glasgow
- Zinthyia Trust, Leicester
- Project Warmer Marches, Shrewsbury

Working in partnership with charities and other not-for-profit organisations has been the key to the Trust's success over the past ten years. The 297 successfully funded projects have themselves employed 428 employees who were supported by 409 volunteers some of whom were beneficiaries of projects funded by The ScottishPower Energy People Trust and then went on to gain employment through the experience gained volunteering.

I believe that the Trust will continue to make a positive impact across Britain working in conjunction with front line charities and we look forward to a successful year in 2016 supporting more projects across Britain.



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# PROJECTS FUNDED DURING 2015

**DURING 2015 THE SCOTTISHPOWER ENERGY PEOPLE TRUST AWARDED £1,117,981.54 TO 34 PROJECTS TO ASSIST 27,122 PEOPLE IN 14,915 HOUSEHOLDS THROUGH COMMUNITY PROJECTS DESIGNED TO REDUCE FUEL POVERTY, OFFERING ENERGY EFFICIENCY ADVICE AND MEASURES, BENEFITS HEALTH CHECKS AND FUEL DEBT ASSISTANCE. BELOW IS A SUMMARY OF 15 PROJECTS, SEE PAGES 9 & 10 FOR THE OTHER 19 PROJECTS.**

## **PETERBOROUGH ENVIRONMENT CITY TRUST (PECT) – WARM HOMES PETERBOROUGH £48,108**

This one year project aims to reduce fuel poverty and increase energy efficiency of some of Peterborough's most vulnerable households. Building on PECT's significant experience of delivering fuel poverty projects at community level, they will provide energy efficiency advice and support to families with young children and single parent families living in disadvantaged areas of Peterborough.

## **THE ENVIRONMENT CENTRE (tEC) – SOUTHAMPTON WARMTH FOR ALL £49,140**

The Southampton Warmth for All project aims to reach out to vulnerable households in Southampton to provide advice and practical help with home energy, helping to keep people warm and lift them out of fuel poverty, thereby reducing the risk of fuel poverty by supporting people who are moving home.



*Christabel Watts, 'Energy Advisor' at the Environment Centre (tEC)*

## **ASPIRE HOUSING – HOME ENERGY HEROES £15,500**

The Home Energy Heroes project proposes to engage with the community via a network of Voluntary Community Champions who provide energy efficiency advice to fuel poor communities in North Staffordshire.



*Troy Slater, Ann Nicol from St Andrews Environmental Network Ltd with Ann Loughrey, ScottishPower Energy People Trust Company Secretary and Trustee and Carol Dunne, ScottishPower Environmental & Social Policy Manager*

## **ST ANDREWS ENVIRONMENTAL NETWORK LTD – TOASTIE YOUTH, NORTH EAST FIFE £49,815.33**

The project will reduce fuel poverty or the risk of it by making people comfortable in their homes reducing energy use by offering energy efficiency advice to 800 clients, carrying out 400 home visits and by installing free simple insulation measures for 100 households at risk of fuel poverty.

## **COMMUNITY ENERGY PLUS – ENERGY FIT KITCHENS £47,333**

The Energy Fit Kitchens project will tackle fuel poverty in Cornwall by providing advice and direct support to low income families with children and aims to help people to reduce their energy bills through a combination of advice, referrals and energy saving measures.

## **YORK AND DISTRICT CAB – FAMILY FUEL POVERTY (YORK) £49,087**

To help reduce fuel poverty, the York CAB project will work in partnership with Children's Centres to offer support to families with young children, young people and disadvantaged community members.

## **GLASGOW EAST WOMEN'S AID – WOMEN'S SUPPORT & WELFARE SERVICES £10,000**

This project follows on from Glasgow East Women's Aid successful Vulnerable Families Relocation project. The project will be supporting women and families by providing: fuel debt assistance, benefits health checks/income maximisation, energy efficiency advice, it aims to improve survivors' quality of life, health and well-being as well as educating on energy efficiency, fuel poverty and financial matters.

## **MARCHES ENERGY ACTION – WARMER MARCHES £19,600**

Working closely with partners, MEA aims to deliver a package of activities to enhance efforts to tackle fuel poverty across hard to reach rural areas. The project aims to provide energy advice and support to households and will deliver sustained activity to support fuel poor homes across the Marches region (Herefordshire, Shropshire and Telford & Wrekin).

## **DIAL BARNSELY – FUEL POVERTY BUSTERS £37,203**

The project will provide energy efficiency advice and awareness in group and 1-1 sessions promoting self-help and self-reliance and will be supported by a dedicated and qualified Fuel Poverty Advisor, who will work with individuals to increase benefit income and reduce fuel debt.

## **LANCASHIRE WOMEN'S CENTRES – FUEL SENSE PROJECT £15,204**

The Fuel Sense Project will create a targeted project specifically designed to tackle fuel debt and prevent fuel poverty amongst vulnerable women in Lancashire. The work will enable women to access more in-depth case work to address immediate crisis relating to fuel debt and work with women to create a plan to address the issue over the longer term to prevent ongoing fuel poverty.

## **DARTFORD CITIZENS ADVICE BUREAU – HP PROJECT (HEAT & POWER) £30,625**

The HP project is based at four outreach locations and focuses on maximising household income to release and prioritise monies to help Dartford Citizen Advice Bureau's clients stay warm and dry. Workshops and energy efficiency sessions are run at community locations.



*Mandy Dabb, project manager at Dartford CAB meets the Mayor of Swanscombe*



*Richard Taylor, Communications Director, ScottishPower, Ann Loughrey, Company Secretary and Trustee for ScottishPower Energy People Trust and Jim Percival, project co-ordinator at the Wise Group*

## **THE WISE GROUP – I.HEAT £33,889 + £5,872**

The project will be a community based partnership and will provide in depth advice and advocacy support for fuel poor customers with the aim of resolving energy related concerns, offering support to fight fuel poverty and become knowledgeable and confident to take control of their energy usage.

Additional funding of £5,872 was approved to provide informal training sessions to their customers in order that they may truly ensure that they are equipped with the tools required sustaining their tenancy and managing their income.

## **SOUTH LIVERPOOL HOMES – AFFORDABLE LIVING FOR ALL £34,303**

The aim of the Affordable Living for All project is to improve energy efficiency within the home; to educate clients to consume energy more wisely and to maximise the income of vulnerable clients.

## **NEA – KEEPING WARM AND STAYING WARM £46,769.60**

The aim of the Keeping Warm and Staying Warm project is to educate families with young children across Liverpool on the solutions to fuel poverty and fuel debt. In the short term, the project will equip families with the knowledge to be able to reduce their fuel bills and maximise their income. In the longer term, by training frontline advice staff, the project will allow them to continually provide advice and support to families into the future.

## **LIMEHOUSE PROJECT – SWITCHING OFF POVERTY PROGRAMME £34,593**

The Switching Off Poverty Programme project will identify and assist individuals/families with young children living in low-income households or suffering as a result of fuel poverty to obtain detailed energy advice and fuel debt assistance so as to enable them to fully understand their fuel status in relation to their overall economic position. They will train local parents, existing Community Champions and frontline advice/adult-teaching staff in partnering organisations about fuel poverty; how to identify at-risk families; what tools/assistance is available; and how to impart help and guidance following the end of the programme.

# 10TH ANNIVERSARY EVENTS



In September 2015, to mark the ScottishPower Energy People Trust's 10th anniversary, Lord O'Neill of Clackmannan welcomed over forty people to a reception held in central London. Those who attended included Members of Parliament and Trustees who met with representatives from sixteen projects funded across Britain who were able to network and share best practice.



Mark Isherwood, Welsh Conservative Member for North Wales & Shadow Minister Social Justice & Housing, said: "We were pleased to welcome the ScottishPower Energy People Trust to the Welsh Assembly, and to acknowledge and celebrate the tenth anniversary of helping charities across Wales, and the UK. On the evening, we met with representatives from ten inspirational organisations committed to helping vulnerable people in and around Wales improve their lives and it was a privilege to hear about their great work."



James Dornan, MSP for Cathcart, said: "We were pleased to welcome the ScottishPower Energy People Trust to Holyrood and acknowledge its tenth anniversary of helping charities across Scotland, and the UK. In the evening, we met with representatives from 25 inspirational organisations which are committed to helping vulnerable Scots improve their lives and it was a privilege to hear about their great work." The event was a great opportunity for projects to share knowledge and details of other work going on within their areas.

# PROJECT REPRESENTATIVES SPEAKING AT THE 10TH ANNIVERSARY EVENTS



## Ceredigion Citizens Advice Bureau

Ceredigion Citizens Advice Bureau was invited to speak at an event at the Welsh Assembly on 24 November 2015, to mark the 10th Anniversary of the ScottishPower Energy People Trust.

The Bureau's Better Fuel Deals – Fitter Finances' project used £25,835 funding from the Trust to deliver group sessions to consumers and frontline workers working with the target group, informing them on energy efficiency around the home, giving local information on energy such as oil syndicates, energy bulk-buying initiatives, local savings schemes and emerging renewable energy schemes.

William Jones, the Project Worker, has also met with the local MP, Mark Williams, and the local AM, Elin Jones, who have both taken up the findings of this project and publicised these issues at a local and national level, including giving their active support to initiatives such as the yearly Big Energy Saving Week.

This project has a lasting legacy, in that it has paved the way for Ceredigion Citizens Advice Bureau to develop further initiatives in this area. The project worker, William, went from this project to being the Citizens Advice Energy Best Deal Extra Champion for west Wales, which means that he is continuing the work which began on this project in Ceredigion and north Pembrokeshire, taking it out regionally to Carmarthenshire, Pembrokeshire and Ceredigion and also feeding into all-Wales and UK policy work on rural fuel poverty.



## Independent Living Support, Dumfries

Thanks to its exceptional work, using Trust funding to help alleviate fuel poverty in Dumfries, ILS' Jo McCaig delivered a speech, at the Scottish Parliament, as part of an event marking the tenth anniversary of the ScottishPower Energy People Trust.

ILS' Empowering People programmes utilised £114,991 funding from the Trust to provide a range of support to families in the area, including income maximisation advice and installation of energy efficiency measures.

ILS have a long-term aim of reducing fuel poverty in rural areas across Scotland by providing crisis funding to those who were most vulnerable and offering benefit health checks to ensure that all eligible benefits and energy grants were being applied for. Whether a service user was having problems with their energy supplier or having difficulty paying bills, the project aimed to help resolve these issues which could have led to fuel poverty.

Individuals were referred to the projects, either through third party organisations or directly through ILS. Once they were referred, they then benefited from a free drop-in service for advice, use of the phone or internet to assist those who were having issues with their energy bills.

Jo McCaig, Independent Living Services, said: "We feel very privileged that the ScottishPower Energy People Trust asked us to speak at its tenth anniversary event. On the evening we met with lots of politicians and other charities in our field. Hopefully everyone will be able to take away some positive learnings that can be passed onto other projects in the future. We would like to thank ScottishPower Energy People Trust for its support and its funding, which enabled us to help local families make a real difference to their lives".



## Amaze, Brighton

At an event in London on 16 September 2015, Brighton-based charity, Amaze addressed politicians, after it helped local families with children with disabilities increase income by £9million to help with their energy bills.

Thanks to £90,000 funding from the ScottishPower Energy People Trust, Amaze was able to bring significant savings to vulnerable households in Brighton and Hove, by working closely with families to help them maximise their income, access relevant benefits and become energy efficient.

Lizzie Batten, project co-ordinator at Amaze, said: "We would like to thank ScottishPower Energy People Trust for its support and funding. It has enabled us to reach families with children with disabilities to help them find extra income from unclaimed benefits and help lift them out of fuel poverty.

"Many families were unaware of the extra assistance that was available to them. The funding has allowed us to visit them and spend time to help them with their disability living allowance claims and will continue to make a difference to local families for many years to come."

# PROJECTS FUNDED DURING 2015

## HERE IS A SUMMARY OF THE REMAINING 19 PROJECTS FUNDED IN 2015.

### SUFFOLK COMMUNITY – FOUNDATION BOILERS ON PRESCRIPTION £50,000

This project will be an extension of the Warm Homes Healthy People project and will work closely with local Childrens' Centres and GP surgeries. The funding requested will be to fully fund a replacement boiler or help with first time installation.

### BOLTON COMMUNITY FORUM – THE ENERGY ADVICE PROJECT £7,500

This project will link with BUCFP's Digital and Financial inclusion project (money works) offering one to one support for people in fuel debt in a community area in the top 5% of the worst disadvantaged in the UK.

### COMMUNITY COUNCIL FOR BERKSHIRE – CCB FAMILY HOME ENERGY EDUCATION AND ADVICE PROJECT £13,758.61

Working in partnership with Childrens' Centres, the project will tackle fuel poverty in vulnerable and low income families with young children by advising of ways they can reduce their home energy costs and be more efficient.



Helen Dean, Project Co-ordinator, Community Council for Berkshire advising a mum at a Stay and Play Session at Penn Road Children's Centre

### TRANSITION TOWN TOTNES – TOTNES KEEPING WARM £6,500

The project provides vulnerable households in fuel poverty with advice, support and practical assistance with energy efficiency, advice and assistance with switching fuel supplier, managing fuel debt and maximising income.



Alex Cunningham MP formally opening the Energy Advice Centre

### STOCKTON & DISTRICT ADVICE & INFORMATION SERVICE – ENERGY ADVICE CENTRE £ 49,965

The aim of the project is to establish a one stop advice and information centre, piloting a model for collaboration between established advice providers and specialist energy advice services, to families with young children to reduce fuel poverty by incorporating income maximisation and money advice.

### BRIGHTON UNEMPLOYED CENTRE FAMILIES PROJECT – WARM WORKS £16,300

This project will tackle fuel poverty based in a community area situated in the top 5% of worst disadvantaged in the UK and will link with BUCFP's Digital and Financial inclusion project (money works) offering one to one support for people in fuel debt, with little or no income or with multiple areas of disadvantage.

### GREENER KIRKCALDY – COSY HOMES FOR MID FIFE KIDS £44,980

Cosy Homes for Mid Fife Kids project builds on the success of their previous work with families in Kirkcaldy and will help families out of fuel poverty by offering energy advice and support, plus referrals for benefit and tax credit checks.

### ZINTHYA GANESHPANCHAN TRUST – ZT ENERGY ADVICE SERVICE £34,629

The project will provide a comprehensive service to clients via a one stop shop approach, regarding income maximisation and energy information, advice and practical support, budgeting and money advice.



Clients receiving training at a Switched On for Learning training site.

### DISABILITY RESOURCE CENTRE (DRC) – SWITCHED ON £46,000

Switched On will tackle fuel poverty by providing a range of support namely; energy efficiency advice; energy efficiency measures; income maximisation / benefits health checks; fuel debt reduction and switched on for learning. This will be delivered in the form of home visits and 1-2-1 interventions. This approach is designed to make a direct and lasting difference to the lives of people with disabilities and their families. The project will particularly focus on families where there is an adult or child with disabilities within the household.

### ENERGY PROJECTS PLUS – WARMTH4ALL £43,507

Building on the success of the previously funded Warmth4All project, the relationships developed and maintained with 6 food bank distribution centres, this project aims to provide direct support to families and individuals through home visits and community events. This will include energy efficiency advice, fuel bill and tariff switching advice, behavioural advice and benefits maximisation.

### THE BEFRIENDING SCHEME – SUFFOLK SWITCHED ON £31,000

Suffolk 'Switched On' is a new initiative to deliver a coaching and mentoring service using trained volunteers. The aim of the project is to help improve the skills and confidence of vulnerable people in or facing fuel poverty to manage their finances and understand and better manage their fuel consumption.

### EAST AYRSHIRE CARERS CENTRE – MANAGING ENERGY £40,000

The project will provide energy efficiency advice, carry out benefit health checks and maximise the incomes of families registered with the carers centre who are experiencing difficulties with household finances and support families in a crisis situation e.g. fuel arrears.

### SALFORD FOUNDATION – DEBT ADVISER- FUEL £45,103

The project will provide advice and support to those experiencing issues around fuel poverty budgeting, benefit entitlement and accessing sources of help.

### EAST DURHAM COMMUNITY DEVELOPMENT TRUST LTD – WELFARE CHAMPIONS DEBT FIRST AIDERS £22,530

This project aims to extend an existing project by recruiting new Welfare Champions with specific emphasis on energy efficiency management and fuel debt, to support people in the East Durham area who are in crisis situations.

### HEALTH ENERGY ADVICE TEAM – KEEP WARM KEEP WELL £49,406

The Keep Warm Keep Well project will use a proactive delivery model to address fuel poverty in the Kensington and Fairfield Ward and will improve the take up of fuel poverty initiatives by some of the most excluded groups living in the ward.

### ENERGY WISE – CHECKPOINT ADVICE & SUPPORT £9,576

By employing a qualified, experienced Advice Worker, who has completed a City and Guilds Energy Awareness course, the project will deliver face-to-face energy efficiency and financial health-checks to help disadvantaged residents improve their long-term financial stability, reducing fuel poverty.

### THE FOOTPRINT TRUST – WARMER WIGHT – PLUS £50,000

The aim of Warmer Wight Plus is to alleviate fuel poverty on the Isle of Wight. The Footprint Trust aim to do this by giving energy-saving guidance; assistance with fuel debt; and by signposting to a wide range of health and social care support.



Ray Harrington-Vail of The Footprint Trust on a home visit to help with energy bills

### ACP GROUP – KEEPING HOMES EFFICIENCY IN SPARKBROOK £30,125

The project will provide a package of support for clients experiencing fuel debt, including 1-2-1 sessions. They will support local families with fuel debts by liaising with fuel companies on their behalf, preparing payment plans, looking at their household income and calculating their energy bills and will negotiate with the energy provider for the most effective tariff for their usage and encourage them to shop around various fuel companies for competitive prices.

# MEET THE TRUSTEES

## OUR BOARD OF TRUSTEES IS A GROUP OF EIGHT EXPERIENCED INDIVIDUALS WHO EACH HAVE A SPECIAL INTEREST IN REDUCING FUEL POVERTY.

**NORMAN KERR  
(CHAIRMAN)**



Norman Kerr became Director of Energy Action Scotland in April 2005, having previously been Development Manager and Deputy Director since 1996. Prior to this he worked with Heatwise Glasgow for 12 years as Production Unit Manager with responsibility for delivering the organisation's energy efficiency programmes.

Norman is Deputy Chair of the Scottish Fuel Poverty Forum and is a member of the newly formed Scottish Rural Fuel Poverty Task Force and the Scottish Fuel Poverty Strategic Working Group. Norman also sat on the Scottish Government's Regulation of Energy Efficiency in the Private Sector (REEPS) Working Group.

He is Chairperson of ScottishPower's Energy People Trust, a trustee of the Aberdeen Combined Heat and Power Company, a member of the NEA Executive Board and is an independent fuel poverty advisor to SSE. He is currently on the stakeholder engagement groups for both Distribution Network Operator companies (DNOs) in Scotland i.e. SP Energy Networks and Scottish and Southern Energy Power Distribution.

**ANN LOUGHREY  
(COMPANY SECRETARY)**



Ann is Head of Corporate Social Responsibility at ScottishPower and has played a prominent role in fuel poverty and energy efficiency campaigns for 25 years. She was Director of Energy Action Scotland for 12 years and previously Commercial Manager at Heatwise Dumbarton, before joining ScottishPower in 2005.

Ann was instrumental in establishing the ScottishPower Energy People Trust in her previous role as Head of External Business and Community Relations. She has served on the board of National Energy Action, Scottish Government's Fuel Poverty Forum and the ScottishPower Green Energy Trust and is a current member of the Scottish Grant Making Trust. In May, 2013 Ann was appointed Trustee and Executive Officer of the newly established ScottishPower Foundation.

**DOUGLAS MCLAREN  
(TREASURER)**



A law graduate and member of the Institute of Chartered Accountants of Scotland (ICAS), Douglas is the UK Operations Director for ScottishPower's Retail Business.

Douglas joined ScottishPower in 2004 after 9 years with PwC where he worked for their Business Assurance Division in both the UK & Canada.

**JOAN FRASER**



Joan has a background in health, education and social policy and considerable experience in the charity sector. She has a particular interest in support for disadvantaged young people.

She is Convenor of Edinburgh Voluntary Organisations Council. She also Chairs EVOC's Network of Voluntary Organisations for Children, Young People and Families and represents the Network on a number of multi-agency partnership groupings, including the Children's Partnership in Edinburgh. She is Chair of the Edinburgh and Lothians Trust Fund, a grant making body which supports work in the area of social welfare. She is also a non-executive Board member of NHS Health Scotland. Previous recent appointments include: Board member and Chair of Scotland Yard Adventure Centre, and Vice Chair of the Visiting Committee for Polmont Young Offenders Institution.

THE TRUSTEES INCLUDE REPRESENTATIVES FROM THE FUEL POVERTY CHARITIES, ENERGY ACTION SCOTLAND AND NATIONAL ENERGY ACTION. OTHERS OFFER EXPERTISE IN KEY AREAS OF FUEL POVERTY, HOUSING AND HEALTH.

The Trust meets on a quarterly basis and considers applications from registered charities that represent and/or can identify fuel poor households.

**NEIL HARTWELL**



Neil Hartwell has been a Trustee of the ScottishPower Energy People Trust since the charity was established in 2005. He supported fuel poverty charity National Energy Action's 10 regional offices in England and Wales for seven years and was Finance Director of Warm Zones CIC, a subsidiary of NEA that brings together local authority, energy sector and other partners to reduce fuel poverty.

A trained psychologist, researcher and designer, Neil has worked in the steel and manufacturing industries in London and Northern England. He has worked at board level for several companies and in other roles encompassing Finance, IT and Human Resources. He is based in Cornwall where he also sits as a Trustee of 2 other charities.

**DR BILL SHELDRIK**



Bill developed a strong interest in energy issues more than 35 years ago, through academic work, working with and establishing community initiatives and being involved in a local Right to Fuel campaign group.

In 1987 he joined Heatwise Glasgow to manage its Jobs and Energy project, and subsequently became the organisation's Research and Development Manager. In 1994, he left to establish Alembic Research as an independent consultancy, specialising in energy efficiency and fuel poverty issues. It is still going strong.

He was a member of the Watt Committee's Domestic Energy and Fuel Poverty Working group and a member of the Building Research Establishment working group on the BREDEM methodology for Scotland. Bill was an assessor, trainer and examiner for the National Home Energy Rating scheme and received a NHER "lifetime achievement award in 2000". He continues to train people in Scotland and Ireland on carrying out of surveys to produce energy performance certificates, and works as an adviser to the Scottish House Condition Survey on energy matters. Most recently, he co-authored the research report (along with Chris Martin of Ipsos Mori) "Developing regulation of energy efficiency of private sector housing (REEPS): modelling improvements to the target stock", which was published by the Scottish Government in November 2015.

**ALAN HUGHES**



Alan has a career background in the financial services information technology sector.

He has been a member of Glasgow Children's Panel for 35 years dealing with vulnerable young people and families and for the past eight has been Deputy Chairman of the Glasgow Panel, recently taking up a new post as Learning and Development Coordinator for the Panel. Until 2012 he was Chairman of one of Kibble Education and Care Centre's foster panels.

He is an appointed visitor for Barnardo's Scotland, operating as an independent assessor of Barnardo's residential care services for young people in Scotland.

**PETER SUMBY**



Peter Sumby has worked at NEA, the national fuel poverty charity, since 1996 and has been Director of Development and Delivery since 2006.

Peter is a member of NEA's senior management team, responsible for the delivery of NEA's practical work programmes which, in partnership with local authorities, housing associations, the health sector, the community sector, energy company partners, seek to demonstrate innovative ways of bringing affordable warmth to low income and vulnerable households.

Peter leads a team of 24 staff and his role involves developing strategic partnerships to enable the delivery of NEA's programmes and to manage relationships with the national and local agencies with whom NEA needs to engage in order to deliver projects that tackle fuel poverty. Peter's role is also to ensure that lessons learned from project delivery are incorporated into NEA's policy development process in order to inform NEA's advisory role to government, local government and the wider energy sector.

# SUMMARY OF ACCOUNTS & FINANCIALS

Summary of our financial performance during 2015:-

## FINANCIAL OUTTURN FOR THE YEAR

The charity's income for the year amounted to £35,264.

During the year the charity paid out grants totalling £1,091,706.

These grants were paid out from the Funds of £3,300,000 received in the prior year and are the principal reason for the fall in Unrestricted Reserves from £3,149,626 at 31 December 2014 to £2,058,074 at 31 December 2015. Of the Unrestricted reserves an amount of £130,534 has been classified as a Designated Reserve to account for grants which had been approved at the balance sheet date but not yet paid out.

## PRINCIPAL FUNDING SOURCES

During the financial period since inception, ScottishPower has contributed in excess of £15 million to the Trust. The Trust is committed to exploring additional funding routes as outlined in more detail below.

## INVESTMENT POLICY

Apart from retaining a prudent amount in reserves each period, most of the charity's funds are to be spent in the short term so there are few funds for long term investment.

The Trustees have minuted their intention to review the banking arrangements on an ongoing basis, thereby ensuring maximum returns for the Trust as far as possible.

Trustees ask the Treasurer to consider the best banking option for Trust Funds in the current economic climate and this is kept under review and discussed at Trustee meetings if relevant.

## RESERVES POLICY

The reserves are needed to meet the working capital requirements of the Trust and the Trustees remain confident that the current level of reserves is sufficient to allow the continued activity of the Trust through 2016.

The charity currently has a designated grants reserve of £130,534 to pay grants that have been approved and are to be paid in future years subject to conditions being met.

The charity currently has a general reserve of £1,927,540. The current surplus held by the Trust will continue to be awarded to worthwhile projects consistent with the Trust strategy. Similarly, discussions will continue with all parties in an effort to secure additional funding as the year progresses.

## THE SCOTTISHPOWER ENERGY PEOPLE TRUST FUND FINANCIALS 2015 YEAR-END

### WHERE THE MONEY COMES FROM

Voluntary income	£29,600
Investment income	£5,664
<b>Total incoming resources</b>	<b>£35,264</b>

### WHERE THE MONEY GOES

Charitable activities	£1,091,706
Costs of generating voluntary income	£27,965
Governance costs	£7,145
<b>Total</b>	<b>£1,126,816</b>

### BALANCE SHEET AS AT 31 DECEMBER 2015

#### CURRENT ASSETS

Cash at bank and in hand	£2,116,990
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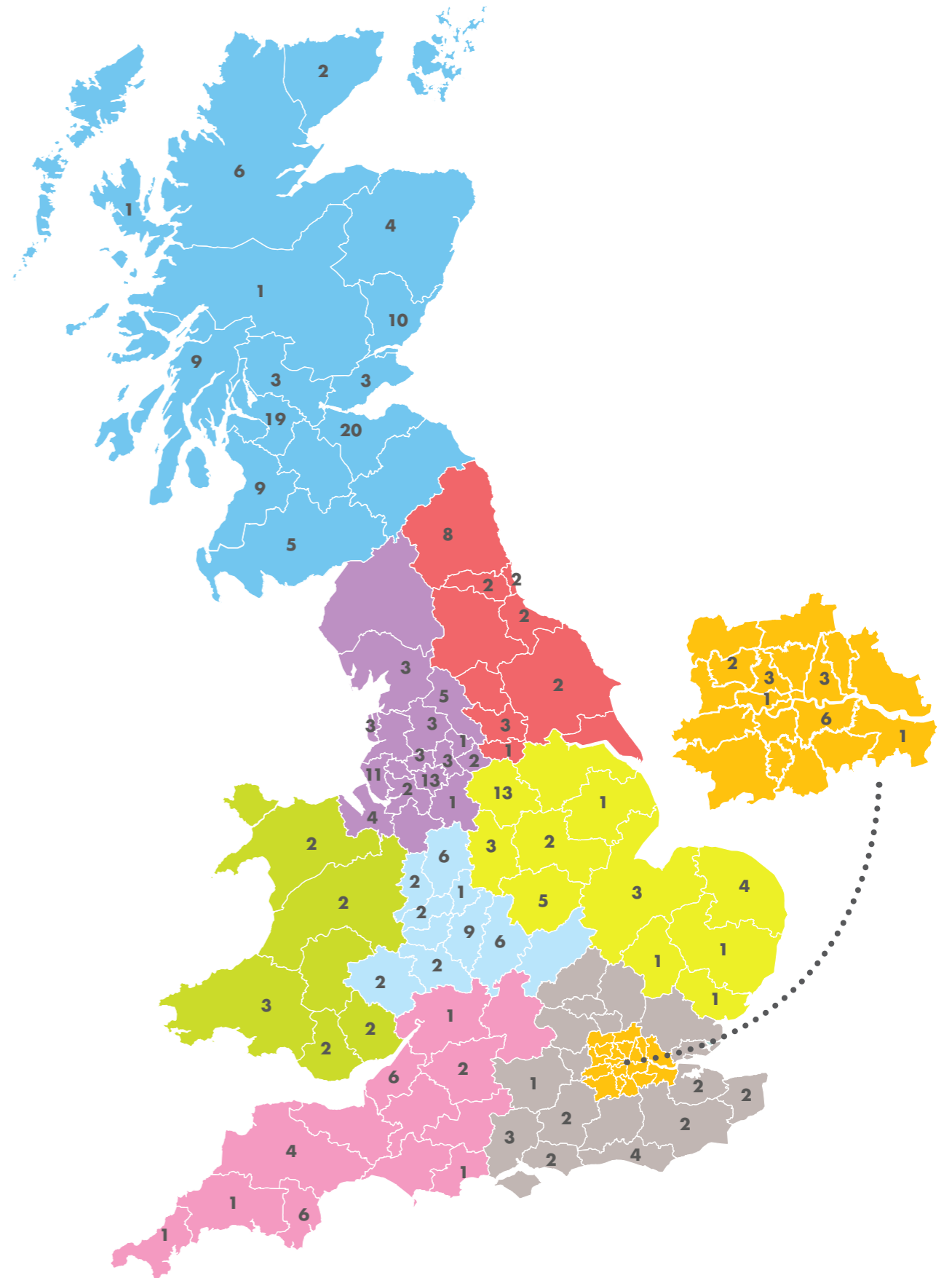
#### CURRENT LIABILITIES

Creditors: amounts falling due within one year	(£58,916)
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<b>New current assets</b>	<b>£2,058,074</b>
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In the period to 31 December 2015 the Trust made 66 grants of between £832 and £45,000 to charitable organisations.

# SCOTTISHPOWER ENERGY PEOPLE TRUST PROJECTS FUNDED BY AREA IN LAST 10 YEARS





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# CONTACT US

## OUR CONTACT DETAILS ARE:

The ScottishPower Energy People Trust  
Cathcart Business Park  
Spean Street  
Glasgow, G44 4BE

Tel: 0141 614 4480 / 0141 614 8199

For more information on the Trust or how to apply online, visit  
[www.energypeopletrust.com](http://www.energypeopletrust.com)

For any application enquiries please email:  
[spenergypeopletrust@scottishpower.com](mailto:spenergypeopletrust@scottishpower.com)

ScottishPower Energy Retail Ltd.  
Registered Office:  
1 Atlantic Quay  
Glasgow, G2 8SP

Registered in Scotland No. 190287 VAT No. GB 659 3720  
08 The ScottishPower Energy People Trust is a Scottish Charity  
(SC036980) registered in the books of Council and Session in  
November 2005.

SCP6560 JUNE 2016

*L to R: Joanna Doherty,  
Angela Martin, Irene Murdoch  
& Carol Dunne.*



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## Insulation

Why lose up to 35% of the heat from your home through the walls and up to another 25% through the roof? You could save £110\* a year on your heating bills by installing cavity wall insulation and £145\* a year by topping up the insulation in your loft.

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## Hot Water

Insulating your hot water cylinder with a lagging jacket should pay for itself in months! Nip in the shower rather than filling a bath, and take a close look at your cylinder thermostat – there's no need for it to be set higher than 60°C/140°F.

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## Cooking

Keep a lid on it – the saucepan that is! Use just enough water to cover vegetables; not a pan-full. And try using the microwave rather than the oven – that'll save money too.

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## Washing

Washing at 30°C uses about 40% less electricity than at a higher temperature. Try to wash full loads. If you can't, use a half load or economy programme instead.